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Exam : **72400X**

Title : Avaya Equinox® Solution with
Avaya Aura® Collaboration
Applications Support Exam

Vendor : Avaya

Version : DEMO

NO.1 Which log file is recommended for troubleshooting AAWG issues?

- A. CSASService.log
- B. AAWG.log
- C. CSA.log
- D. CAS_log.log

Answer: A

NO.2 Which Avaya Aura Media Server (AAMS) web GUI option allows access to the real-time monitoring tool useful for AAMS troubleshooting purposes?

- A. Monitoring > Active Sessions
- B. Monitoring > Capture Traces
- C. Monitoring > Real-time viewer
- D. Monitoring > Real-time Tracing

Answer: A

NO.3 A user is trying to register their Avaya IX Workplace for Web Client from the Public Network, but it displays the message:

"Connecting" indefinitely

Using traceSBC reveals no messages at all.

What is the reason for the clients failure to register?

- A. The STUN/TURN configuration is incorrect on the ASBCE.
- B. The STUN/TURN configuration is incorrect on the Media Server.
- C. There is an issue with the ASBCE B1 interface.
- D. There is a problem with the user's Client certificate.

Answer: C

NO.4 When a user has registered on Avaya IX Workplace Client, the following error message was displayed: VoIP Service Limited. VoIP service is currently available with limited service.

While troubleshooting, a support engineer used the AADS URL tool to verify the current settings received by the Client from AADS, and identified an incorrect FQDN value for SET SIPPROXYSRVR parameter.

Where and how can this error be corrected?

- A. In AADS web GUI, verify and correct an FQDN value for Session Manager under DNS Mapping.
- B. In System Manager web GUI, verify and correct the SM SIP Entity FQDN under Routing.
- C. In Session Manager CLI, run the smconfig script and verify and correct the SM FQDN.
- D. In System Manager web GUI, verify and correct the SM Instance FQDN under Session Manager Administration.

Answer: C

NO.5 Which troubleshooting tool is used to determine the state of Avaya Aura Device Services (AADS) after installation/upgrade?

- A. AADSInstallStatus.sh script
- B. Post-Install Verification tool

C. User Diagnostics tool

D. traceSM

Answer: B

NO.6 Which three options are available for the traceSBC command? (Choose three.)

A. SDP

B. TLS Handshake

C. SIP

D. STUN/TURN/ICE

E. SRTP

Answer: A,B,D